

Introduction

This Privacy Information notice describes how Hi4Head Records will collect, use and protect your personal information. It sets out the conditions under which we may process any information that we collect from you, or that you provide to us.

This privacy policy describes what personal information we collect and how we use it. We understand that all customers, visitors to our ,or those who contact us with enquiries are entitled to know that their personal data will not be used for any purpose unintended by them and will not accidentally fall into the hands of a third party.

The policy complies with UK law accordingly implemented, including that required by the EU General Data Protection Regulation (GDPR).

The law requires us to tell you about your rights and our obligations to you with regard to the processing and control of your personal data.

Except as set out below, we do not share, or sell, or disclose to a third party, any information collected through our website.

How we process information about you

The law requires us to determine how we process various categories of your personal information.

Information we process because we have a legitimate interest with you

When you buy a product from us we must process the information you give us. Under the GDPR this is termed legitimate interest. Some of this information may be personal information such as your name, address and email address.

We will use it in order to:

Send products to you which you have purchased from us

With your permission, send you email notifications of recordings and events in which we are specifically involved

We shall continue to process this information for email notifications unless you request us to stop.

2. Information we process with your consent

Through certain actions, when otherwise there is no contractual relationship between us, such as when you request details about our products and we need to respond to the request, you provide your consent to us to process information that may be personal information.

3. Information we process because we have a legal obligation

We do not envisage using your personal information for anything other than sending items which you have ordered or sending information about new products or events.

Specific uses of information you provide to US

4. Information provided on the understanding that it will be shared with a third party

We will only share information with our email Service Provider and only then after being given specific permission by you. We will ask for permission if you buy a product or send a message through our website or contact us separately by email.

5. Complaints regarding content on our website

Please contact info@hi4headrecords.com if you have a complaint about the content of our website. When we receive a complaint, we record all the information you have given to us. Such information is used to resolve your complaint.

6. Method of payment

Payment information is never taken by us or transferred to us either through our website or otherwise.

7. Cookies

Our website does not employ the use of Cookies.

Disclosure and sharing of your information

8. Information we obtain from third parties

Although we do not disclose your personal information to any third party (except as set out in this notice), if you purchase a product through our website we receive data that is made up from your personal information from a third party whose services we use in order to fulfil your order.

9. Third party advertising on our website

Third parties do not advertise on our website.

10. Data may be processed outside the European Union

Our website is hosted in the UK, and the website of our email service provider is hosted in the USA.

We may also use outsourced services in countries outside the European Union from time to time in other aspects of our business.

Accordingly, data obtained within the UK or any other country could be processed outside the European Union.

Access to your own information

11. Access to your personal information

To obtain any information you may send us a request at info@hi4headrecords.com

12. Removal of your information

If you wish us to remove personally identifiable information from our email database you may contact us at info@hi4headrecords.com

Other matters

13. Use of site by children

- We collect data about all users of and visitors to these areas regardless of age, and we anticipate that some of those users and visitors will be children.

14. How you can complain

If you are not happy with our privacy policy or if have any complaint, then you should tell us by email. Our address is info@hi4headrecords.com

15. Retention period for personal data

Except as otherwise mentioned in this privacy notice, we keep your personal information if you have bought an item through our website or if you have contacted us by other means and pass the information only to our email Service Provider unless you have contacted us to request its removal.

16. Compliance with the law

Our privacy policy has been compiled so as to comply with the law of the countries or legal jurisdictions in which we aim to do business. If you think it fails to satisfy the law of your jurisdiction please advise us.

17. Review of this privacy policy

We may update this privacy notice from time to time as necessary. The terms that apply to you are those posted here on our website on the day you use our website. We advise you to print a copy for your records.

